

## **FYI**

### **Do you accept credit card payments?**

- RKMA accepts Visa, MasterCard, American Express, and Discover



### **What are terms and conditions?**

- Payment via credit card at time of order

### **What are delivery method and timeframe?**

- Access for electronic edition orders is provided at completion of online transaction. Customers are provided a link for instant download and a password for access on the RKMA homepage ([www.rkma.com](http://www.rkma.com)). Files may be downloaded.
- Print edition orders are shipped within 24 hours of completion of online transaction.

### **What is your refund policy?**

- No refunds for online orders

### **What is your privacy policy?**

- Order and personal information are never released